

ROLLS BATTERY WARRANTY CLAIM FORM/ '65 HH9FMH9GH'G<99H

To receive a returned goods authorization for ROLLS batteries that have failed, we require an analysis on the battery in question. To do so, we need you to fill out the form below and FAX it back to the customer service department at the dealer / distributor from where you purchased the batteries. They will return the form to SURRETTE for analysis. Once it has been determined that it is a valid warranty failure, we will process your RMA for a replacement or credit your account.

WITH THIS PROCEDURE YOU DO NOT NEED TO SEND THE BATTERY BACK UNLESS INSTRUCTED TO DO SO BY SURRETTE.

BATTERY MODEL:	QUANTITY:	DATE:
BATTERY DATE CODE ¹ :		INSTALL DATE:
CUSTOMER NAME:		PHONE/E-MAIL
DEALER NAME:		PHONE/E-MAIL
SYSTEM INFORMATION: STAND ALONE <input type="checkbox"/> GRID-TIE <input type="checkbox"/> MARINE <input type="checkbox"/> BACK UP <input type="checkbox"/>	DATE CODE(S) ¹ :	
SYSTEM VOLTAGE: 12V / 24V / 48V / _____ V		

CHARGING SOURCE:	Type	Qty	VOLTAGE	WATTS	Notes:
SOLAR PANELS					
WIND					
GENERATOR					
ALTERNATOR					
AC CHARGER					
OTHER					

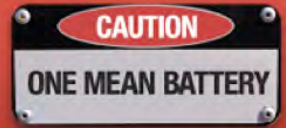
AVERAGE DAILY CONSUMPTION: (KWH/AC OR AH/DC)

ANY IRREGULAR OCCURANCES such as (LIGHTNING, COMPONENT / CONTROLLER FAILURE)?

INVERTER MAKE:	MODEL:	
CHARGER OUTPUT:	VOLTS DC	AMPS DC

Solar Charge Controller Model:				Inverter/Charger			
Settings:				Settings:			
BULK:	Volts	Hours		Volts	Hours		
ABSORPTION:	Volts	Hours		Volts	Hours		
FLOAT:	Volts	Hours		Volts	Hours		
EQUALIZATION:	Volts	Hours		Volts	Hours		

¹ DATE CODE IS FOUR DIGIT NUMBER EMBOSSED ON TOP EDGE OF 4000 SERIES BATTERIES, NEG. TERMINAL OF FLAG TERMINAL MODULAR BATTERIES OR AN INTERNAL TERMINAL ON MONTREAL TERMINAL BATTERIES.
1ST DIGIT = DAY OF WEEK (5 = FRIDAY) - 2RD AND 3RD DIGITS = WEEK OF YEAR - 4TH DIGIT = YEAR (1 = 2001)



READINGS TAKEN FROM POS (+) TO NEG (-) END OF BATTERY STRING

Ambient Temperature:		°C or °F	
CELL	SG	Cell Temp.	OPEN CELL VOLTAGE ²
1			
2			
3			
4			
5			
6			
7			
8			
9			
10			
11			
12			
13			
14			
15			
16			
17			
18			
19			
20			
21			
22			
23			
24			

DATE:			
		°C or °F	
CELL	SG	Cell Temp.	OPEN CELL VOLTAGE ²
25			
26			
27			
28			
29			
30			
31			
32			
33			
34			
35			
36			
37			
38			
39			
40			
41			
42			
43			
44			
45			
46			
47			
48			

²OPEN CELL VOLTAGE SHOULD BE TAKEN AFTER 2 HRS REST WITH NEGATIVE LEAD REMOVED

If your system has more cells copy this page as required.